



business nbn™ Enterprise Ethernet

## Enhance your business's connectivity with Enterprise Ethernet.

Enterprise Ethernet is our flagship fibre product, with a 99.95% network availability target for service providers. It's robust, reliable and scalable, and has been designed to meet Metro Ethernet Forum (MEF) standards. With the digital landscape constantly transforming, and many businesses relying daily on video conferencing, and cloud-based applications, network reliability is critical - and that's where Enterprise Ethernet delivers, providing access to high-performance fibre across the country. The product also gives providers the ability to scale network solutions - helping your business to be more productive, collaborative and innovative.

## Our super-fast, high-performance fibre access network

With symmetrical wholesale bandwidth tiers from as little as 10/10Mbps to nearly 1Gbps\*, plus options for providers to prioritise your data to help reduce congestion, Enterprise Ethernet provides the bandwidth required for businesses now, and into the future.

## Fast, adaptable and designed specifically for businesses of different sizes

A high speed, reliable broadband network is crucial for collaboration and productivity – our leading wholesale speed product has fast speed options, is adaptable and designed for businesses of all different sizes.

It's also highly reliable, delivering dedicated fibre from the business premises to **nbn**'s Fibre Access Node, offering the **nbn**'s highest network availability target of 99.95% to service providers.

## Premium network support, 24/7

Our Australian-based business **nbn**™ Operations Centre, is dedicated to supporting service providers, who in turn should offer support to your business. They help manage all fibre connections, and provide 24x7 support to all service providers with business **nbn**™ Enterprise Ethernet customers.

## **nbn**™ Business Fibre Initiative

**nbn** has launched the **nbn**™ Business Fibre Initiative to help advance the digital capability of businesses across Australia. We're investing to deliver on-request\*\* upgrades to business-grade fibre to more businesses than ever before.

- **nbn** is offering business **nbn**™ Enterprise Ethernet to service providers with no up-front build costs for an estimated 90% of business locations within the **nbn**™ network.\*\*\*
- Plus if your provider signs up for a 3 year Enterprise Ethernet plan, there's no up-front connection cost to your provider.\*\*\*
- **nbn** will create up to 240 **nbn**™ Business Fibre Zones nationally, including 85 regional centres.
- All business premises – estimated in excess of 700,000 nationally – within these Fibre Zones will have access to **nbn**'s premium-grade business offering, Enterprise Ethernet, at the same wholesale price as capital city centres.
- Boost for health services with 14 **nbn**™ Business Fibre Zones to be centred around major hospitals and health facilities, with 11 of these zones to be included in the first release.

Speak to your preferred service provider today to see if your business location is eligible for the **nbn**™ Business Fibre Initiative.

Enjoy the benefits of business-grade fibre today. Visit [nbn.com.au/businessfibre](https://nbn.com.au/businessfibre) to see if Enterprise Ethernet is available for your business.

\* Regardless of the retail service you purchase, the actual wholesale speeds delivered by the business **nbn**™ Enterprise Ethernet product will be less than 1Gbps and no more than 952Mbps due to equipment and network limitations. An end customer's experience, including the speeds actually achieved over the **nbn**™ network, depends on some factors outside our control (like their equipment quality, software, and how their retail service provider designs its network). If your service provider has not selected the Class of Service – High, the speeds you experience may be affected by contention on the **nbn**™ network, particularly in busy periods.

\*\* business **nbn**™ Enterprise Ethernet is available in the **nbn**™ Fixed Line network footprint and at limited premises served by the **nbn**™ Fixed Wireless and Satellite networks. Costs may apply; customers should contact their preferred service provider to ask about availability and any fees and charges that may be applicable.

\*\*\* **nbn** is a wholesaler and does not control costs charged by service providers. Customers should contact their preferred service provider to ask about any fees and charges from their provider that may be applicable. This offer is not available for premises that have complex connections and for most premises in the **nbn**™ Fixed Wireless or Satellite footprints. Further costs will apply to premises outside of the eligibility zone.